

Digital Payment Roadmap for Brunei Darussalam 2019-2025





Before NPSS

Low volume inter-bank payment

- Cheques and paper transfers
- SWIFT Transfers mainly international
- Complex procedures for different payment types
- Expensive to process

Manual cheque clearing

- Dependent on old, heavy weight equipment
- Slow process (T+3)
- Risk of losing cheque is high

Little card system interoperability

- Some banks use International Payment Networks (IPNs) for ATM interoperability
- Interoperability via IPNs at Point of Sale
- Some banks do not offer reciprocity at all



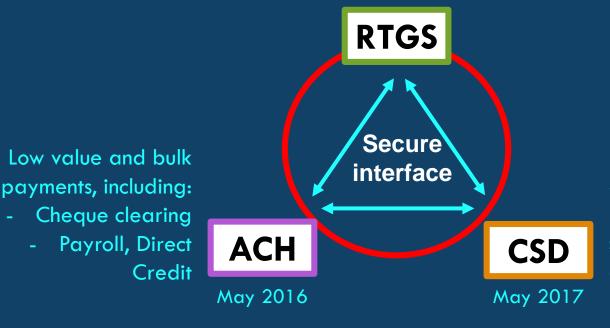
National Payment and Settlement System

Completion of the National Payment and Settlement System
 Project in 2018

Heart of the Payment System

High value and urgent payments; real-time settlements

November 2014



Securities
Registration and
settlement; auction
and trading



Making of a Digital Nation

JAN 2019

BRUNEI DARUSSALAM

THE ESSENTIAL HEADLINE DATA YOU NEED TO UNDERSTAND MOBILE, INTERNET, AND SOCIAL MEDIA USE



TOTAL POPULATION



MOBILE SUBSCRIPTIONS



INTERNET **USERS**



ACTIVE SOCIAL MEDIA USERS



MOBILE SOCIAL **MEDIA USERS**



436.7

THOUSAND

URBANISATION:

78%

593.3

THOUSAND

vs. POPULATION:

136%

410.8

THOUSAND

PENETRATION:

94%

410.0

THOUSAND

PENETRATION:

94%



360.0

THOUSAND

PENETRATION:

82%



SOURCES: POPULATION: UNITED NATIONS; U.S. CENSUS BUREAU. MOBILE GSMA INTELLIGENCE. INTERNET INTERNET WORLD STATS; ITU; WORLD BANK; CIA WORLD FACTBOOK; EUROSTATS LOCAL GOVERNMENT BODIES AND REGULATORY AUTHORITIES, MIDEASTMEDIA ORG, REPORTS IN REPUTABLE MEDIA. SOCIAL MEDIA: PLATFORMS' SELF-SERVE ADVERTISING TOOLS; PRESS RELEASES AND INVESTOR EARNINGS ANNOUNCEMENTS; ARAB SOCIAL MEDIA REPORT, TECHRASA; NIKI AGHAEI; ROSERU. (ALL LATEST AVAILABLE DATA IN JANUARY 2019).



Hootsuite are social





Digital Payment Adoption



Internet Banking



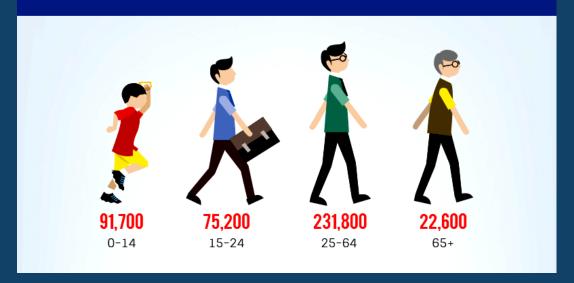
Mobile Banking App



Debit and (Credit Cards

Younger generations will support and drive the digital change

POPULATION BY AGE GROUP 2017





Digital Payment Roadmap



Sets out responsibilities of the industry and BDCB to fulfil FSBP vision for payments





Provides
direction and
guidance for
development
of the digital
payment
ecosystem



Vision and Mission



Brunei to transforms into a **Digital Payment Nation**



Promote digital payment as the **preferred**payment method

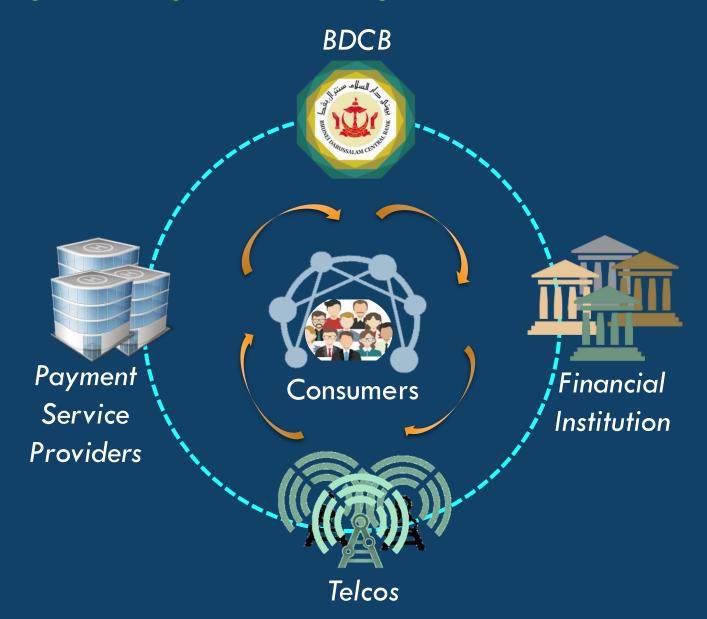


To drive digital transformation in payment services leading to the creation of a **safe and efficient digital payment ecosystem**, which is fundamental to a digital economy.





Digital Payment Ecosystem

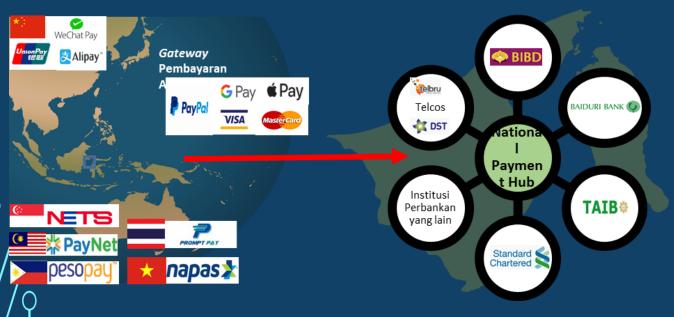




The National Payment Hub

• At present, financial institutions in Brunei Darussalam have already introduced several digital payment products such as Quickpay and Paywave.

 The National Payment Hub initiative will bring collaboration between financial institutions and other stakeholders.







Digital Transformation Strategies

BALANCING REGULATION AND INNOVATION

ADOPTION OF OPEN DIGITAL PAYMENT

PUBLIC AWARENESS AND EDUCATION



Balancing Regulation and Innovation



Regulations

 Balance Regulation that strengthen consumer protection and foster competition while promoting innovation



Collaboration

 A Digital Payment Committee that promote collaboration and sharing of information



Ideal Testbed

The country is an ideal testing environment for Islamic Fintech solutions - gateway for global expansion



Open Digital Payment



Innovation

 Innovative digital product and services to drive usage of digital payment



Accessibility

Eliminating barriers to adoption and reducing cost of accepting digital payment



Payment Hub

An open Payment Hub that promote interoperability and avoid market fragmentation



Public Awareness and Education



Awareness

• Build digital trust and improve public understanding



Training

Adequate trainings to relevant parties including PSPs



Cybersecurity

Financial industry to manage cyber risk and maintain digital trust by educating its customers



The Road Ahead

BDCB will act as an enabler and calls on the industry to take the lead.

- 1. The industry to develop the Payment Hub that promote interoperability and support competition
- 2. Common standards to enable integration of front-end services (e-wallets or instant payment) to Payment Hub
- 3. Build digital trust via public awareness and education



Long Term Outcome



- Cheques and cash usage greatly reduced
- Cost-effectiveness, speed, certainty and convenience of payment leaps forward
 - Brunei Darussalam as a digital payment nation
 - ASEAN Interlinkages





THANK YOU

